

1 ENGROSSED SENATE  
2 BILL NO. 1709

By: Rosino and Pederson of the  
Senate

3 and

4 Echols of the House  
5

6 An Act relating to the Department of Human Services;  
7 transferring the Office of Client Advocacy and the  
8 Office of the State Long-Term Care Ombudsman from the  
9 Department of Human Services to the State Department  
10 of Health; directing certain transfers; requiring the  
11 Director of the Office of Management and Enterprise  
12 Services to coordinate certain transfers; stipulating  
13 procedures for transfer of administrative rules;  
14 amending 10 O.S. 2021, Section 1430.27, which relates  
15 to inspection, investigation, survey, or evaluation  
16 of group homes; conforming and updating language;  
17 amending 10A O.S. 2021, Section 1-9-112, which  
18 relates to the Office of Client Advocacy; conforming,  
19 updating, and clarifying language; removing certain  
20 restriction on dismissal of personnel; modifying  
21 qualifications of Advocate General; amending 10A O.S.  
22 2021, Section 1-9-117, which relates to allegations  
23 against Department of Human Services employees or  
24 child-placing agency by foster parent; conforming and  
updating language; amending Section 2, Chapter 123,  
O.S.L. 2022 (43A O.S. Supp. 2023, Section 10-115),  
which relates to multidisciplinary elderly and  
vulnerable adult abuse teams; conforming and updating  
language; amending 63 O.S. 2021, Sections 1-829, 1-  
1902, 1-1911, 1-1941, 1-1945, 330.58, as amended by  
Section 6, Chapter 271, O.S.L. 2023, and as  
renumbered by Section 14, Chapter 271, O.S.L. 2023,  
1-1950.4, 1-2212, 1-2213, 1-2214, and 1-2216 (63 O.S.  
Supp. 2023, Section 1-1949.4), which relate to long-  
term care; conforming, updating, and clarifying  
language; making language gender neutral; updating  
statutory references; providing for codification; and  
providing an effective date.

BE IT ENACTED BY THE PEOPLE OF THE STATE OF OKLAHOMA:

1 SECTION 1. NEW LAW A new section of law to be codified  
2 in the Oklahoma Statutes as Section 1-9-112a of Title 10A, unless  
3 there is created a duplication in numbering, reads as follows:

4 A. Upon the effective date of this act, the Office of Client  
5 Advocacy within the Department of Human Services shall transfer to  
6 the State Department of Health. The Office of Client Advocacy and  
7 the Advocate General shall continue to exercise their statutory  
8 powers and duties.

9 B. All equipment, supplies, records, matters pending, assets,  
10 future liabilities, fund balances, encumbrances, obligations,  
11 indebtedness, and legal and contractual rights and responsibilities  
12 of the Office of Client Advocacy shall be transferred to the State  
13 Department of Health.

14 C. Any monies accruing to or in the name of the Office of  
15 Client Advocacy on and after the effective date of this act, or any  
16 monies that accrue in any funds or accounts or are maintained for  
17 the benefit of the Office of Client Advocacy on and after the  
18 effective date of this act, shall be transferred to the State  
19 Department of Health.

20 D. The Department of Human Services and the State Department of  
21 Health may enter into an agreement for the transfer of personnel.  
22 No employee shall be transferred to the State Department of Health  
23 except on the freely given written consent of the employee. Any  
24 employee who is transferred shall not be required to accept a lesser

1 grade or salary than presently received. All employees shall retain  
2 leave, sick, and annual time earned, and any retirement and  
3 longevity benefits which have accrued during their tenure with the  
4 Department of Human Services. The transfer of personnel between the  
5 state agencies shall be coordinated with the Office of Management  
6 and Enterprise Services.

7 E. The Director of the Office of Management and Enterprise  
8 Services shall coordinate the transfer of funds, allotments,  
9 purchase orders, and outstanding financial obligations or  
10 encumbrances as provided for in this section.

11 F. Upon the effective date of this act, all administrative  
12 rules promulgated by the Director of Human Services for the Office  
13 of Client Advocacy shall be transferred to and become a part of the  
14 administrative rules of the State Department of Health. The Office  
15 of Administrative Rules in the Office of the Secretary of State  
16 shall provide adequate notice in "The Oklahoma Register" of the  
17 transfer of such rules and shall place the transferred rules under  
18 the Oklahoma Administrative Code title of the State Department of  
19 Health. Such rules shall continue in force and effect as rules of  
20 the State Department of Health from and after the effective date of  
21 this act, and any amendment, repeal, or addition to the transferred  
22 rules shall be under the jurisdiction of the State Commissioner of  
23 Health.

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1           SECTION 2.           NEW LAW           A new section of law to be codified  
2 in the Oklahoma Statutes as Section 1-2213.1 of Title 63, unless  
3 there is created a duplication in numbering, reads as follows:

4           A. Upon the effective date of this act, the Office of the State  
5 Long-Term Care Ombudsman within the Department of Human Services  
6 shall transfer to the State Department of Health. The Office of the  
7 State Long-Term Care Ombudsman shall continue to exercise its  
8 statutory powers and duties.

9           B. All equipment, supplies, records, matters pending, assets,  
10 future liabilities, fund balances, encumbrances, obligations,  
11 indebtedness, and legal and contractual rights and responsibilities  
12 of the Office of the State Long-Term Care Ombudsman shall be  
13 transferred to the State Department of Health.

14           C. Any monies accruing to or in the name of the Office of the  
15 State Long-Term Care Ombudsman on and after the effective date of  
16 this act, or any monies that accrue in any funds or accounts or are  
17 maintained for the benefit of the Office on and after the effective  
18 date of this act, shall be transferred to the State Department of  
19 Health.

20           D. The Department of Human Services and the State Department of  
21 Health may enter into an agreement for the transfer of personnel.  
22 No employee shall be transferred to the State Department of Health  
23 except on the freely given written consent of the employee. Any  
24 employee who is transferred shall not be required to accept a lesser

1 grade or salary than presently received. All employees shall retain  
2 leave, sick, and annual time earned, and any retirement and  
3 longevity benefits which have accrued during their tenure with the  
4 Department of Human Services. The transfer of personnel between the  
5 state agencies shall be coordinated with the Office of Management  
6 and Enterprise Services.

7 E. The Director of the Office of Management and Enterprise  
8 Services shall coordinate the transfer of funds, allotments,  
9 purchase orders, and outstanding financial obligations or  
10 encumbrances as provided for in this section.

11 F. Upon the effective date of this act, all administrative  
12 rules promulgated by the Director of Human Services for the Office  
13 of the State Long-Term Care Ombudsman shall be transferred to and  
14 become a part of the administrative rules of the State Department of  
15 Health. The Office of Administrative Rules in the Office of the  
16 Secretary of State shall provide adequate notice in "The Oklahoma  
17 Register" of the transfer of such rules and shall place the  
18 transferred rules under the Oklahoma Administrative Code title of  
19 the State Department of Health. Such rules shall continue in force  
20 and effect as rules of the State Department of Health from and after  
21 the effective date of this act, and any amendment, repeal, or  
22 addition to the transferred rules shall be under the jurisdiction of  
23 the State Commissioner of Health.

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1 SECTION 3. AMENDATORY 10 O.S. 2021, Section 1430.27, is  
2 amended to read as follows:

3 Section 1430.27. A. Every group home shall be inspected at  
4 least annually by a duly appointed representative of the Department  
5 of Human Services pursuant to rules promulgated by the ~~Commission~~  
6 ~~for Human Services with the advice and counsel of the Group Homes~~  
7 ~~for Persons with Developmental or Physical Disabilities Advisory~~  
8 ~~Board established by Section 1430.4 of this title~~ Director of Human  
9 Services.

10 B. The Department shall at least annually and whenever it deems  
11 necessary inspect, survey, and evaluate each group home to determine  
12 compliance with applicable licensure and program requirements and  
13 standards.

14 C. Any inspection, investigation, survey, or evaluation may be  
15 conducted without prior notice to the home. At least one inspection  
16 per group home shall be unannounced. Any licensee or applicant for  
17 a license shall be deemed to have given consent to any duly  
18 authorized employee or agent of the Department to enter and inspect  
19 the group home in accordance with the provisions of the Group Homes  
20 for Persons with Developmental or Physical Disabilities Act.  
21 Refusal to permit such entry or inspection may constitute grounds  
22 for the denial, nonrenewal, suspension, or revocation of a license.

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1 D. The Department shall maintain a log, updated at least  
2 monthly and available for public inspection, which shall at a  
3 minimum detail:

4 1. The name of the group home and date of inspection,  
5 investigation, survey, or evaluation;

6 2. Any deficiencies, lack of compliance, or violation noted at  
7 the inspection, investigation, survey, or evaluation;

8 3. The date a notice of violation, license denial, nonrenewal,  
9 suspension, or revocation was issued or other enforcement action  
10 occurred;

11 4. Proposed dates for the resolution of deficiencies;

12 5. The date corrections were completed, as verified by an  
13 inspection; and

14 6. If the inspection or investigation was made pursuant to the  
15 receipt of a complaint, the date such complaint was received and the  
16 date the group home was notified of the results of the inspection or  
17 investigation.

18 E. The Department shall require periodic reports and shall have  
19 access to books, records, and other documents maintained by the  
20 group home to the extent necessary to implement the provisions of  
21 the Group Homes for Persons with Developmental or Physical  
22 Disabilities Act and the rules promulgated by the ~~Commission for~~  
23 ~~Human Services~~ Director pursuant thereto.

1 F. ~~Any state or local ombudsman~~ representative of the Office of  
2 the State Long-Term Care Ombudsman within the State Department of  
3 Health or a representative of the Office of Client Advocacy within  
4 the State Department of Health having proper identification is  
5 authorized to enter any group home licensed pursuant to the  
6 provisions of the Group Homes for Persons with Developmental or  
7 Physical Disabilities Act, communicate privately and without  
8 unreasonable restriction with any resident of a group home who  
9 consents to such communication, to seek consent to communicate  
10 privately and without restriction with any resident of a group home,  
11 and to observe all areas of a group home that directly pertain to  
12 the care of a resident of a group home.

13 G. All state agencies receiving complaints on, or conducting  
14 surveys or inspections of, group homes shall forward complete copies  
15 of complaints or inspection or survey results to the Office of  
16 Client Advocacy ~~of the Department of Human Services.~~

17 SECTION 4. AMENDATORY 10A O.S. 2021, Section 1-9-112, is  
18 amended to read as follows:

19 Section 1-9-112. A. 1. ~~The Director of Human Services is~~  
20 ~~authorized and directed to~~ State Commissioner of Health shall  
21 establish the Office of Client Advocacy within the ~~Department of~~  
22 ~~Human Services~~ State Department of Health and ~~to~~ shall employ  
23 personnel necessary to carry out the ~~purposes of this section and~~  
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1 ~~the duties listed in provisions of~~ this section. ~~Personnel may be~~  
2 ~~dismissed only for cause.~~

3 2. The ~~chief administrative officer~~ head of the Office of  
4 Client Advocacy shall be the Advocate General, ~~who shall be an~~  
5 ~~attorney. The Advocate General shall be a member of the Oklahoma~~  
6 ~~Bar Association and shall have a minimum of three (3) years'~~  
7 ~~experience as an attorney. The compensation of the Advocate General~~  
8 ~~shall be no less than that of the classification of Attorney III as~~  
9 ~~established in the Merit System of Personnel Administration~~  
10 ~~classification and compensation plan, but shall be an unclassified~~  
11 ~~position.~~

12 ~~3.~~ The duties and responsibilities of the Advocate General are  
13 to:

- 14 a. supervise personnel assigned to the Office of Client  
15 Advocacy,
- 16 b. monitor and review grievance procedures and hearings,
- 17 c. establish and maintain a fair, simple, and expeditious  
18 system for resolution of grievances of:
  - 19 (1) all children in the custody of the Department of  
20 Human Services regarding:
    - 21 (a) the substance or application of any written  
22 or unwritten policy or rule of the  
23 Department or agent of the Department, or  
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1 (b) any decision or action by an employee or  
2 agent of the Department, or of any child in  
3 the custody of the Department,

4 (2) foster parents relating to the provision of  
5 foster care services pursuant to this section and  
6 Section 1-9-117 of this title, and

7 (3) all persons receiving services from the  
8 Developmental Disabilities Services Division of  
9 the Department of Human Services,

10 d. investigate allegations of abuse, neglect, sexual  
11 abuse, and sexual exploitation, as those terms are  
12 defined in the Oklahoma Children's Code, by a person  
13 responsible for a child, regardless of custody:

14 (1) residing outside ~~their~~ his or her own home ~~home~~ home  
15 other than children in foster care or children in  
16 the custody of the Office of Juvenile Affairs and  
17 placed in an Office of Juvenile Affairs secure  
18 facility,

19 (2) in a day treatment program as defined in Section  
20 175.20 of Title 10 of the Oklahoma Statutes, and  
21 submit a report of the results of the  
22 investigation to the appropriate district  
23 attorney and to the State Department of Health,

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1 (3) receiving services from a community services  
2 worker as that term is defined in Section 1025.1  
3 of Title 56 of the Oklahoma Statutes, and  
4 (4) residing in a state institution listed in Section  
5 1406 of Title 10 of the Oklahoma Statutes,

6 e. establish a system for investigating allegations of  
7 misconduct, by a person responsible for a child, not  
8 rising to the level of abuse, neglect, sexual abuse,  
9 or sexual exploitation with regard to any child or  
10 resident listed in subparagraph d of this paragraph,

11 f. coordinate any hearings or meetings of ~~Departmental~~  
12 departmental administrative review committees  
13 conducted as a result of unresolved grievances or as a  
14 result of investigations,

15 g. make recommendations to the State Commissioner of  
16 Health, who shall then make recommendations to the  
17 Director of Human Services, and provide regular or  
18 special reports regarding grievance procedures,  
19 hearings and investigations to the Director, the  
20 ~~Commission~~ Commissioner, the Office of Juvenile System  
21 Oversight, and other appropriate persons as necessary,

22 h. forward to the Office of Juvenile System Oversight,  
23 for the information of the Director of that office, a  
24

1 copy of the final report of any grievance which is not  
2 resolved in the favor of the complainant,

3 i. perform such other duties as required by the ~~Director~~  
4 ~~of the Department or the Commission~~ State Commissioner  
5 of Health, and

6 j. develop policies and procedures as necessary to  
7 implement the duties and responsibilities assigned to  
8 the Office of Client Advocacy.

9 B. The Office of Client Advocacy shall make a complete written  
10 report of ~~their~~ its investigations. The investigation report,  
11 together with its recommendations, shall be submitted to the  
12 appropriate district attorney's office.

13 C. 1. Except as otherwise provided by the Oklahoma Children's  
14 Code, the reports required by Section 1-2-101 of this title or any  
15 other information acquired pursuant to the Oklahoma Children's Code  
16 shall be confidential and may be disclosed only as provided in  
17 Section 1-2-108 of this title and the Oklahoma Children's Code.

18 2. Except as otherwise provided by the Oklahoma Children's  
19 Code, any violation of the confidentiality requirements of the  
20 Oklahoma Children's Code shall, upon conviction, be a misdemeanor  
21 punishable by up to six (6) months in jail, by a fine of Five  
22 Hundred Dollars (\$500.00), or by both such fine and imprisonment.

23 3. Any records or information disclosed as provided by this  
24 subsection shall remain confidential. The use of any information

1 shall be limited to the purpose for which disclosure is authorized.  
2 Rules promulgated by the ~~Commission for Human Services~~ State  
3 Commissioner of Health shall provide for disclosure of relevant  
4 information concerning Office of Client Advocacy investigations to  
5 persons or entities acting in an official capacity with regard to  
6 the subject of the investigation.

7 4. Nothing in this section shall be construed as prohibiting  
8 the Office of Client Advocacy or the Department of Human Services  
9 from disclosing such confidential information as may be necessary to  
10 secure appropriate care, treatment, or protection of a child alleged  
11 to be abused or neglected.

12 D. 1. The Office of Client Advocacy shall investigate any  
13 complaint received by the Office of Juvenile System Oversight  
14 alleging that an employee of the Department of Human Services or a  
15 child-placing agency has threatened a foster parent with removal of  
16 a child from the foster parent, harassed a foster parent, or refused  
17 to place a child in a licensed or certified foster home, or  
18 disrupted a child placement as retaliation or discrimination towards  
19 a foster parent who has:

- 20 a. filed a grievance pursuant to Section 1-9-120 of this  
21 title,  
22 b. provided information to any state official or  
23 Department of Human Services employee, or  
24

1 c. testified, assisted, or otherwise participated in an  
2 investigation, proceeding, or hearing against the  
3 Department of Human Services or child-placing agency.

4 2. The provisions of this subsection shall not apply to any  
5 complaint by a foster parent regarding the result of a criminal,  
6 administrative, or civil proceeding for a violation of any law,  
7 rule, or contract provision by that foster parent, or the action  
8 taken by the Department of Human Services or a child-placement  
9 agency in conformity with the result of any such proceeding.

10 3. The Office of Client Advocacy shall at all times be granted  
11 access to any foster home or any child-placing agency which is  
12 certified, authorized, or funded by the Department of Human  
13 Services.

14 SECTION 5. AMENDATORY 10A O.S. 2021, Section 1-9-117, is  
15 amended to read as follows:

16 Section 1-9-117. A. 1. A foster parent may report to the  
17 Office of Client Advocacy ~~of the Department of Human Services~~ within  
18 the State Department of Health an allegation that an employee of the  
19 Department of Human Services or of a child-placing agency has  
20 threatened the foster parent with removal of a child from the foster  
21 parent, harassed or refused to place a child in a licensed or  
22 certified foster home, or disrupted a child placement as retaliation  
23 or discrimination towards a foster parent who has:

- 1 a. filed a grievance pursuant to Section 1-9-120 of this  
2 title,  
3 b. provided information to any state official or  
4 Department of Human Services employee, or  
5 c. testified, assisted, or otherwise participated in an  
6 investigation, proceeding, or hearing against the  
7 Department of Human Services or child-placing agency.

8 2. The provisions of this subsection shall not apply to any  
9 complaint by a foster parent regarding the result of a criminal,  
10 administrative, or civil proceeding for a violation of any law,  
11 rule, or contract provision by that foster parent, or the action  
12 taken by the Department of Human Services or a child-placing agency  
13 in conformity with the result of any such proceeding.

14 3. A reporter shall not be relieved of the duty to report  
15 incidents of alleged child abuse or neglect pursuant to the Oklahoma  
16 Children's Code.

17 4. The Advocate General shall establish rules and procedures  
18 for evaluating reports of complaints pursuant to paragraph 1 of this  
19 subsection and for conducting an investigation of such reports.

20 B. 1. The Office of Client Advocacy shall prepare and maintain  
21 written records from the reporting source that shall contain the  
22 following information to the extent known at the time the report is  
23 made:  
24

- a. the names and addresses of the child and the person responsible for the child's welfare,
- b. the nature of the complaint, and
- c. the names of the persons or agencies responsible for the allegations contained in the complaint.

2. Any investigation conducted by the Office of Client Advocacy pursuant to such information shall not duplicate and shall be separate from the investigation mandated by the Oklahoma Children's Code or other investigation of the Department of Human Services having notice and hearing requirements.

3. At the request of the reporter, the Office of Client Advocacy shall keep the identity of the reporter strictly confidential from the operation of the Department of Human Services, until the ~~Advocate General~~ State Commissioner of Health determines what recommendations shall be made to the ~~Commission for Human Services and to the~~ Director of the Department.

C. The ~~Commission~~ Commissioner and the Director shall ensure that a person making a report in good faith under this section is not adversely affected solely on the basis of having made such report.

D. Any person who knowingly and willfully makes a false or frivolous report or complaint or a report that the person knows lacks factual foundation, pursuant to the provisions of this section, may be subject to loss of foster parent certification.



1 SECTION 6. AMENDATORY Section 2, Chapter 123, O.S.L.  
2 2022 (43A O.S. Supp. 2023, Section 10-115), is amended to read as  
3 follows:

4 Section 10-115. A. In coordination with the District Attorneys  
5 Council, each district attorney may develop a multidisciplinary team  
6 for the investigation and prosecution of crimes committed against  
7 the elderly or vulnerable adults in each county of the district  
8 attorney or in a contiguous group of counties. The lead agency for  
9 the team shall be chosen by the members of the team. The team shall  
10 intervene in reports involving sexual abuse, abuse, neglect, or  
11 exploitation of an elderly person or vulnerable adult as defined in  
12 Section 10-103 of Title 43A of the Oklahoma Statutes.

13 B. The multidisciplinary elderly and vulnerable adult abuse  
14 team members shall include, but not be limited to:

15 1. Mental health professionals licensed pursuant to the laws of  
16 this state or licensed professional counselors;

17 2. Police officers or other law enforcement agents whose duties  
18 include, or who have experience or training in, ~~elder~~ elderly and  
19 vulnerable adult abuse and neglect investigation;

20 3. Medical personnel with experience in ~~elder~~ elderly and  
21 vulnerable adult abuse and neglect identification;

22 4. Adult Protective Services, ~~Office of Client Advocacy~~, and  
23 long-term care workers within the Department of Human Services;

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1       5. Office of Client Advocacy workers within the State  
2 Department of Health;

3       6. Multidisciplinary ~~elder~~ elderly and vulnerable adult abuse  
4 team coordinators; and

5       ~~6.~~ 7. The district attorney or assistant district attorney.

6       C. 1. Subject to the availability of funds and resources, the  
7 functions of the team shall include, but not be limited to:

8           a. whenever feasible, joint investigations by law  
9 enforcement and Adult Protective Services, Office of  
10 Client Advocacy, or long-term care staff to  
11 effectively respond to reports of abuse against  
12 elderly or vulnerable adult victims,

13           b. the development of a written protocol for  
14 investigation of sexual abuse, abuse, neglect, or  
15 exploitation cases of elderly or vulnerable adults and  
16 for the interview of victims to ensure coordination  
17 and cooperation between all agencies involved. Such  
18 protocol shall include confidentiality statements and  
19 interagency agreements signed by member agencies that  
20 specify the cooperative effort of the member agencies  
21 to the team,

22           c. communication and collaboration among the  
23 professionals responsible for the reporting,  
24

- 1 investigation, prosecution, and treatment of elderly  
2 and vulnerable adult abuse and neglect cases,
- 3 d. elimination of duplicative efforts in the  
4 investigation and the prosecution of abuse and neglect  
5 cases committed against elderly or vulnerable adult  
6 victims,
- 7 e. identification of gaps in service or untapped  
8 resources within the community to improve the delivery  
9 of services to the victim and family,
- 10 f. development of expertise through training. Each team  
11 member and those conducting investigations and  
12 interviews of ~~elder~~ elderly or vulnerable adult abuse  
13 victims shall be trained in the multidisciplinary team  
14 approach, conduction of legally sound developmentally  
15 and age-appropriate interviews, effective  
16 investigation techniques and joint investigations as  
17 provided through the State Department of Health, the  
18 District Attorneys Council, the Department of Human  
19 Services, or other resources,
- 20 g. formalization of a case review process and provision  
21 of data as requested, and
- 22 h. standardization of investigative procedures for the  
23 handling of elderly and vulnerable adult abuse and  
24 neglect cases.

1           2. Any investigation or interview related to sexual abuse,  
2 abuse, or neglect of elderly or vulnerable adults shall be conducted  
3 by appropriate personnel using the protocols and procedures  
4 specified in this section.

5           3. If trained personnel are not available in a timely manner  
6 and if a law enforcement officer or the Department of Human Services  
7 determines that there is reasonable cause to believe a delay in  
8 investigation or interview of a victim could place the victim's  
9 health or welfare in danger of harm or threatened harm, the  
10 investigation may proceed without full participation of all  
11 personnel, but only for as long as the danger to the victim exists.  
12 The Department shall make a reasonable effort to find and provide a  
13 trained investigator or interviewer.

14           D. A multidisciplinary ~~elder~~ elderly or vulnerable adult abuse  
15 team shall have full access to any service or treatment plan and any  
16 personal data known to the Department of Human Services that is  
17 directly related to the implementation of the requirements of this  
18 section.

19           E. Each member of the team shall protect the confidentiality of  
20 the elderly or vulnerable adult and any information made available  
21 to the team member. The multidisciplinary team and any information  
22 received by the team shall be exempt from the Oklahoma Open Meeting  
23 Act and the Oklahoma Open Records Act.

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1 SECTION 7. AMENDATORY 63 O.S. 2021, Section 1-829, is  
2 amended to read as follows:

3 Section 1-829. A. Every residential care home for which a  
4 license has been issued shall be inspected by a duly appointed  
5 representative of the State Department of Health pursuant to rules  
6 promulgated by the State ~~Board~~ Commissioner of Health with the  
7 advice and counsel of the Long-Term Care Facility Advisory Board.  
8 Inspection reports shall be prepared on forms prescribed by the  
9 Department with the advice and counsel of the Advisory Board.

10 B. 1. The Department shall at least one time a year and  
11 whenever it deems necessary inspect, survey, and evaluate each home  
12 to determine compliance with applicable licensure rules.

13 2. An inspection, investigation, survey, or evaluation shall be  
14 either announced or unannounced. The ~~State Board of Health~~  
15 Commissioner shall promulgate rules determining the criteria when an  
16 inspection, investigation, survey, or evaluation shall be  
17 unannounced or may be announced by the Department. Any licensee,  
18 applicant for a license, or operator of any unlicensed facility  
19 shall be deemed to have given consent to any duly authorized  
20 employee, or agent of the Department to enter and inspect the home  
21 in accordance with the provisions of the Residential Care Act.  
22 Refusal to permit such entry or inspection shall constitute grounds  
23 for the denial, nonrenewal, suspension, or revocation of a license  
24 as well as emergency transfer of all residents.

1           3. Any employee of the Department who discloses to any  
2 unauthorized person, prior to an inspection, information regarding  
3 an unannounced residential care home inspection that is required  
4 pursuant to the provisions of the Residential Care Act shall, upon  
5 conviction thereof, be guilty of a misdemeanor. In addition, such  
6 action shall be construed to be a misuse of office and punishable as  
7 a violation of rules promulgated by the Ethics Commission.

8           One person may be invited from a statewide organization of older  
9 adults or persons with disabilities by the Department to act as a  
10 citizen observer in any inspection.

11           C. The Department shall maintain a log, updated at least  
12 monthly and available for public inspection, which shall at a  
13 minimum detail:

14           1. The name of the home and date of inspection, investigation,  
15 survey, or evaluation;

16           2. Any deficiencies, lack of compliance, or violation noted at  
17 the inspection, investigation, survey, or evaluation;

18           3. The date a notice of violation, license denial, nonrenewal,  
19 suspension, or revocation was issued or other enforcement action  
20 occurred;

21           4. The date a plan of correction was submitted and the date the  
22 plan was approved;

23           5. The date corrections were completed, as verified by an  
24 inspection; and

1 6. If the inspection or investigation was made pursuant to the  
2 receipt of a complaint, the date such complaint was received and the  
3 date the complainant was notified of the results of the inspection  
4 or investigation.

5 D. The Department may require the residential care home to  
6 submit periodic reports. The Department shall have access to books,  
7 records, and other documents maintained by the home to the extent  
8 necessary to implement the provisions of the Residential Care Act  
9 and the rules promulgated by the ~~Board~~ Commissioner pursuant  
10 thereto.

11 E. The Department shall make at least one annual report on each  
12 home in the state. The report shall include all conditions and  
13 practices not in compliance with the provisions of the Residential  
14 Care Act or rules promulgated pursuant thereto within the last year  
15 and, if a violation is corrected, or is subject to an approved plan  
16 of correction. The Department shall send a copy of the report to  
17 any person upon receiving a written request. The Department may  
18 charge a reasonable fee to cover the cost of copying and mailing the  
19 report.

20 F. ~~A state or local ombudsman as that term is defined by the~~  
21 ~~Special Unit on Aging within the Department of Human Services~~  
22 ~~pursuant to the Older Americans' Act, 42 U.S.C.A., Section 3001 et~~  
23 ~~seq., as amended,~~ representative of the Office of the State Long-  
24 Term Care Ombudsman or case manager employed by the Department of

1 Mental Health and Substance Abuse Services or one of its contract  
2 agencies is authorized to accompany and shall be notified by the  
3 Department of any inspection conducted of any home licensed pursuant  
4 to the provisions of the Residential Care Act. ~~Any state or local~~  
5 ~~ombudsman~~ The State Long-Term Care Ombudsman or a representative of  
6 the Office is authorized to enter any home licensed pursuant to the  
7 provisions of the Residential Care Act, communicate privately and  
8 without unreasonable restriction with any resident of a home who  
9 consents to such communication, to seek consent to communicate  
10 privately and without restriction with any resident of a home, and  
11 to observe all areas of a home that directly pertain to the care of  
12 a resident of a home.

13 G. Following any inspection by the Department, pursuant to the  
14 provisions of this section, all reports relating to the inspection  
15 shall be filed in the county office of the Department of Human  
16 Services in which the home is located and with the Department of  
17 Mental Health and Substance Abuse Services.

18 SECTION 8. AMENDATORY 63 O.S. 2021, Section 1-1902, is  
19 amended to read as follows:

20 Section 1-1902. As used in the Nursing Home Care Act:

21 1. "Abuse" means the willful infliction of injury, unreasonable  
22 confinement, intimidation, or punishment, with resulting physical  
23 harm, impairment, or mental anguish;

24



1           2. "Access" means the right of a person to enter a facility to  
2 communicate privately and without unreasonable restriction when  
3 invited to do so by a resident. ~~The state or local "ombudsman", as~~  
4 ~~that term is defined by the Aging Services Division of the~~  
5 ~~Department of Human Services pursuant to the Older Americans' Act,~~  
6 ~~42 U.S.C.A., Section 3001 et seq., as amended,~~ A representative of  
7 the Office of the State Long-Term Care Ombudsman and a case manager  
8 employed by the Department of Mental Health and Substance Abuse  
9 Services or one of its contract agencies shall have right of access  
10 to enter a facility, communicate privately and without unreasonable  
11 restriction with any resident who consents to the communication, to  
12 seek consent to communicate privately and without restriction with  
13 any resident, and to observe all areas of the facility that directly  
14 pertain to the patient care of the resident without infringing upon  
15 the privacy of the other residents without first obtaining their  
16 consent;

17           3. "Administrator" means the person licensed by the State of  
18 Oklahoma who is in charge of a facility. An administrator must  
19 devote at least one-third (1/3) of such person's working time to on-  
20 the-job supervision of the facility; provided, that this requirement  
21 shall not apply to an administrator of an intermediate care facility  
22 for individuals with intellectual disabilities with sixteen or fewer  
23 beds (ICF/IID-16), in which case the person licensed by the state  
24 may be in charge of more than one such ICF/IID-16 facility, if such

1 facilities are located within a circle that has a radius of not more  
2 than fifteen (15) miles, the total number of facilities and beds  
3 does not exceed six facilities and sixty-four beds, and each such  
4 ICF/IID-16 facility is supervised by a qualified professional. The  
5 facilities may be free-standing in a community or may be on campus  
6 with a parent institution. The ICF/IID-16 facility may be  
7 independently owned and operated or may be part of a larger  
8 institutional operation;

9 4. "Advisory Board" means the Long-Term Care Facility Advisory  
10 Board;

11 5. "Adult companion home" means any home or establishment,  
12 funded and certified by the Department of Human Services, which  
13 provides homelike residential accommodations and supportive  
14 assistance to three or fewer adults with intellectual or  
15 developmental disabilities;

16 6. "Board" means the State Board of Health;

17 7. "Commissioner" means the State Commissioner of Health;

18 8. "Department" means the State Department of Health;

19 9. "Facility" means a nursing facility and a specialized home;  
20 provided, this term shall not include a residential care home or an  
21 adult companion home;

22 10. "Nursing facility" means a home, an establishment, or an  
23 institution, a distinct part of which is primarily engaged in  
24 providing:

- 1 a. skilled nursing care and related services for  
2 residents who require medical or nursing care,  
3 b. rehabilitation services for the rehabilitation of  
4 injured, disabled, or sick persons, or  
5 c. on a regular basis, health-related care and services  
6 to individuals who because of their mental or physical  
7 condition require care and services beyond the level  
8 of care provided by a residential care home and which  
9 can be made available to them only through a nursing  
10 facility.

11 ~~"Nursing facility"~~ Nursing facility does not mean, for purposes of  
12 Section 1-851.1 of this title, a facility constructed or operated by  
13 an entity described in paragraph 7 of subsection B of Section 6201  
14 of Title 74 of the Oklahoma Statutes or the nursing care component  
15 of a continuum of care facility, as such term is defined under the  
16 Continuum of Care and Assisted Living Act, to the extent that the  
17 facility constructed or operated by an entity described in paragraph  
18 7 of subsection B of Section 6201 of Title 74 of the Oklahoma  
19 Statutes contains such a nursing care component;

20 11. "Specialized facility" means any home, establishment, or  
21 institution which offers or provides inpatient long-term care  
22 services on a twenty-four-hour basis to a limited category of  
23 persons requiring such services, including but not limited to a  
24 facility providing health or habilitation services for individuals

1 with intellectual or developmental disabilities, but does not mean,  
2 for purposes of Section 1-851.1 of this title, a facility  
3 constructed or operated by an entity described in paragraph 7 of  
4 subsection B of Section 6201 of Title 74 of the Oklahoma Statutes or  
5 the nursing care component of a continuum of care facility, as such  
6 term is defined under the Continuum of Care and Assisted Living Act,  
7 to the extent that the facility constructed or operated by an entity  
8 described in paragraph 7 of subsection B of Section 6201 of Title 74  
9 of the Oklahoma Statutes contains such a nursing care component;

10 12. "Residential care home" means any home, establishment, or  
11 institution licensed pursuant to the provisions of the Residential  
12 Care Act other than a hotel, motel, fraternity or sorority house, or  
13 college or university dormitory, which offers or provides  
14 residential accommodations, food service, and supportive assistance  
15 to any of its residents or houses any resident requiring supportive  
16 assistance. The residents shall be persons who are ambulatory and  
17 essentially capable of managing their own affairs, but who do not  
18 routinely require nursing care; provided, the term ~~"residential care~~  
19 ~~home"~~ residential care home shall not mean a hotel, motel,  
20 fraternity or sorority house, or college or university dormitory, if  
21 the facility operates in a manner customary to its description and  
22 does not house any person who requires supportive assistance from  
23 the facility in order to meet an adequate level of daily living;

24

1 13. "Licensee" means the person, a corporation, partnership, or  
2 association who is the owner of the facility which is licensed by  
3 the Department pursuant to the provisions of the Nursing Home Care  
4 Act;

5 14. "Maintenance" means meals, shelter, and laundry services;

6 15. "Neglect" means failure to provide goods and/or services  
7 necessary to avoid physical harm, mental anguish, or mental illness;

8 16. "Owner" means a person, corporation, partnership,  
9 association, or other entity which owns a facility or leases a  
10 facility. The person or entity that stands to profit or lose as a  
11 result of the financial success or failure of the operation shall be  
12 presumed to be the owner of the facility. Notwithstanding the  
13 foregoing, any nonstate governmental entity that has acquired and  
14 owns or leases a facility and that has entered into an agreement  
15 with the Oklahoma Health Care Authority to participate in the  
16 nursing facility supplemental payment program ("UPL Owner") shall be  
17 deemed the owner of such facility and shall be authorized to obtain  
18 management services from a management services provider ("UPL  
19 Manager"), and to delegate, allocate, and assign as between the UPL  
20 Owner and UPL Manager, compensation, profits, losses, liabilities,  
21 decision-making authority, and responsibilities, including  
22 responsibility for the employment, direction, supervision, and  
23 control of the facility's administrator and staff;

24

1 17. "Personal care" means assistance with meals, dressing,  
2 movement, bathing or other personal needs or maintenance, or general  
3 supervision of the physical and mental well-being of a person, who  
4 is incapable of maintaining a private, independent residence, or who  
5 is incapable of managing his or her person, whether or not a  
6 guardian has been appointed for such person;

7 18. "Resident" means a person residing in a facility due to  
8 illness, physical or mental infirmity, or advanced age;

9 19. "Representative of a resident" means a court-appointed  
10 guardian or, if there is no court-appointed guardian, the parent of  
11 a minor, a relative, or other person, designated in writing by the  
12 resident; provided, that any owner, operator, administrator, or  
13 employee of a facility subject to the provisions of the Nursing Home  
14 Care Act, the Residential Care Act, or the Group Homes for ~~the~~  
15 ~~Developmentally Disabled or Physically Handicapped Persons~~ with  
16 Developmental or Physical Disabilities Act shall not be appointed  
17 guardian or limited guardian of a resident of the facility unless  
18 the owner, operator, administrator, or employee is the spouse of the  
19 resident, or a relative of the resident within the second degree of  
20 consanguinity and is otherwise eligible for appointment; and

21 20. "Supportive assistance" means the service rendered to any  
22 person which is less than the service provided by a nursing facility  
23 but which is sufficient to enable the person to meet an adequate  
24 level of daily living. Supportive assistance includes but is not

1 limited to housekeeping, assistance in the preparation of meals,  
2 assistance in the safe storage, distribution, and administration of  
3 medications, and assistance in personal care as is necessary for the  
4 health and comfort of such person. Supportive assistance shall not  
5 include medical service.

6 SECTION 9. AMENDATORY 63 O.S. 2021, Section 1-1911, is  
7 amended to read as follows:

8 Section 1-1911. A. 1. Every building, institution, or  
9 establishment for which a license has been issued, including any  
10 facility operated by the Oklahoma Department of Veterans Affairs,  
11 shall be periodically inspected by a duly appointed representative  
12 of the State Department of Health, pursuant to rules promulgated by  
13 the State ~~Board~~ Commissioner of Health with the advice and counsel  
14 of the Long-Term Care Facility Advisory Board, created in Section 1-  
15 1923 of this title.

16 2. Inspection reports shall be prepared on forms prescribed by  
17 the Commissioner with the advice and counsel of the Advisory Board.

18 B. 1. The Department, whenever it deems necessary, shall  
19 inspect, survey, and evaluate every facility, including any facility  
20 operated by the Oklahoma Department of Veterans Affairs, to  
21 determine compliance with applicable licensure and certification  
22 requirements and standards. All inspections of facilities shall be  
23 unannounced. The Department may have as many unannounced  
24 inspections as it deems necessary.

1           2. The Department shall conduct at least one unannounced  
2 inspection per calendar year of all nursing facilities operated by  
3 the Oklahoma Department of Veterans Affairs.

4           3. Any employee of the State Department of Health who discloses  
5 to any unauthorized person, prior to an inspection, information  
6 regarding an unannounced nursing home inspection required pursuant  
7 to the provisions of this section shall, upon conviction thereof, be  
8 guilty of a misdemeanor. In addition, such action shall be  
9 construed to be a misuse of office and punishable as a violation of  
10 rules promulgated by the Ethics Commission.

11           4.    a. The Department may periodically visit a facility for  
12                   the purpose of consultation and may notify the  
13                   facility in advance of such a visit. An inspection,  
14                   survey, or evaluation, other than an inspection of  
15                   financial records or a consultation visit, shall be  
16                   conducted without prior notice to the facility.

17                   b. One person shall be invited by the Department ~~from a~~  
18                   ~~statewide organization of the elderly~~ to act as a  
19                   citizen observer in unannounced inspections. The  
20                   individual may be ~~a state or local ombudsman as~~  
21                   ~~defined by the Aging Services Division of the~~  
22                   ~~Department of Human Services, acting pursuant to the~~  
23                   ~~provisions of the Older Americans Act of 1965, Public~~  
24                   ~~Law No. 89-73, 42 U.S.C.A., Section 3001 et seq., as~~



1 ~~amended~~ a representative of a statewide organization  
2 of the elderly or a representative of the Office of  
3 the State Long-Term Care Ombudsman.

4 c. The citizen observer shall be reimbursed for expenses  
5 in accordance with the provisions of the State Travel  
6 Reimbursement Act.

7 d. An employee of a state or unit of a local government  
8 agency, charged with inspecting, surveying, and  
9 evaluating facilities, who aids, abets, assists,  
10 conceals, or conspires with a facility administrator  
11 or employee in violation of the provisions of the  
12 Nursing Home Care Act shall be guilty, upon conviction  
13 thereof, of a misdemeanor and shall be subject to  
14 dismissal from employment.

15 C. The Department shall hold open meetings, as part of its  
16 routine licensure survey, in each of the licensed facilities to  
17 advise and to facilitate communication and cooperation between  
18 facility personnel and the residents of facilities in their mutual  
19 efforts to improve patient care. Administrators, employees of the  
20 facility, residents, residents' relatives, friends, residents'  
21 representatives, and employees from appropriate state and federal  
22 agencies shall be encouraged to attend these meetings to contribute  
23 to this process.

1 D. 1. The Department shall require periodic reports and shall  
2 have access to books, records, and other documents maintained by the  
3 facility to the extent necessary to implement the provisions of the  
4 Nursing Home Care Act and the rules promulgated pursuant thereto.

5 2. Any holder of a license or applicant for a license shall be  
6 deemed to have given consent to any authorized officer, employee, or  
7 agent of the Department to enter and inspect the facility in  
8 accordance with the provisions of the Nursing Home Care Act.  
9 Refusal to permit ~~said~~ such entry or inspection, except for good  
10 cause, shall constitute grounds for remedial action or  
11 administrative penalty or both such action and penalty as provided  
12 in the Nursing Home Care Act.

13 E. The Department shall maintain a file on each facility in the  
14 state. All conditions and practices not in compliance with  
15 applicable standards shall be specifically stated. If a violation  
16 is corrected or is subject to an approved plan of correction, such  
17 action shall be contained in the file. Upon receiving a written  
18 request for a copy of the file documents, the Department shall send  
19 a copy of the document to any person making the written request.  
20 The Department may charge a reasonable fee for copying costs.

21 SECTION 10. AMENDATORY 63 O.S. 2021, Section 1-1941, is  
22 amended to read as follows:

23 Section 1-1941. All state agencies receiving complaints on, or  
24 conducting surveys or inspections of, nursing home facilities shall

1 forward complete copies of complaints or of inspection or survey  
2 results to the ~~Ombudsman Program of the Special Unit on Aging~~ Office  
3 of the State Long-Term Care Ombudsman.

4 SECTION 11. AMENDATORY 63 O.S. 2021, Section 1-1945, is  
5 amended to read as follows:

6 Section 1-1945. For purposes of the Long-term Care Security  
7 Act:

8 1. "Long-term care facility" means:

- 9 a. a nursing facility, or specialized facility, ~~or~~  
10 ~~residential care home~~ as defined by Section 1-1902 of  
11 this title,
- 12 b. an adult day care center as defined by Section 1-872  
13 of this title,
- 14 c. skilled nursing care provided in a distinct part of a  
15 hospital as defined by Section 1-701 of this title,
- 16 d. an assisted living center as defined by Section 1-  
17 890.2 of this title,
- 18 e. the nursing care component of a continuum of care  
19 facility as defined under the Continuum of Care and  
20 Assisted Living Act,
- 21 f. the nursing care component of a life care community as  
22 defined by the Long-term Care Insurance Act, or
- 23 g. a residential care home as defined by Section 1-820 of  
24 this title;

1        2. "Ombudsman" means the individual employed by the ~~Department~~  
2 ~~of Human Services~~ State Department of Health as the State Long-Term  
3 Care Ombudsman;

4        3. "Nurse aide" means any person who provides, for  
5 compensation, nursing care or health-related services to residents  
6 in a nursing facility, a specialized facility, a residential care  
7 home, continuum of care facility, assisted living center, or an  
8 adult day care center and who is not a licensed health professional.  
9 Such term also means any person who provides such services to  
10 individuals in their own homes as an employee or contract provider  
11 of a home health or home care agency, or as a contract provider of  
12 the ~~Oklahoma~~ State Plan Personal Care Program of the state Medicaid  
13 program;

14        4. "Employer" means any of the following facilities, homes,  
15 agencies, or programs which are subject to the provisions of Section  
16 1-1947 of this title:

- 17            a. a nursing facility or specialized facility as such
- 18                    terms are defined in the Nursing Home Care Act,
- 19            b. a residential care home as such term is defined by the
- 20                    Residential Care Act,
- 21            c. an adult day care center as such term is defined in
- 22                    the Adult Day Care Act,
- 23            d. an assisted living center as such term is defined by
- 24                    the Continuum of Care and Assisted Living Act,

- 1 e. a continuum of care facility as such term is defined  
2 by the Continuum of Care and Assisted Living Act,  
3 f. a home health or home care agency,  
4 g. the Department of Human Services, in its capacity as  
5 an operator of any hospital or health care institution  
6 or as a contractor with providers under the ~~Oklahoma~~  
7 State Plan Personal Care Program of the state Medicaid  
8 program,  
9 h. a hospice agency as such term is defined in the  
10 Oklahoma Hospice Licensing Act,  
11 i. a Medicaid home- and community-based services waived  
12 provider as defined in Section 1915(c) or 1915(i) of  
13 the ~~Federal~~ federal Social Security Act,  
14 j. a staffing agency with a contracted relationship to  
15 provide staff with direct patient access to service  
16 recipients of one or more of the other employers  
17 listed in this paragraph, and  
18 k. an independent contractor where the independent  
19 contractor has a contracted relationship to provide  
20 staff or services with direct patient access to  
21 service recipients for one or more of the employers  
22 listed in this paragraph;

23 5. "Home health or home care agency" means any person,  
24 partnership, association, corporation, or other organization which

1 administers, offers, or provides health care services or supportive  
2 assistance for compensation to three or more ill, disabled, or  
3 infirm persons in the temporary or permanent residence of such  
4 persons, and includes any subunits or branch offices of a parent  
5 home health or home care agency;

6 6. "Bureau" means the Oklahoma State Bureau of Investigation;

7 7. "FBI" means the Federal Bureau of Investigation;

8 8. "Applicant" means an individual who applies for employment  
9 with an employer, applies to work as an independent contractor to an  
10 employer, applies to provide services to service recipients through  
11 the granting of clinical privileges by an employer, or applies to a  
12 nurse aide scholarship program;

13 9. "Direct patient access" means access to a service recipient  
14 of an employer, through employment, independent contract, or the  
15 granting of clinical privileges, in which the performance of duties  
16 involves, or may involve one-on-one contact with a service recipient  
17 of the employer on an ongoing basis. The term shall include access  
18 to a service recipient's property, medical information, or financial  
19 information. The term does not include a volunteer unless the  
20 volunteer has duties that are equivalent to the duties of a direct  
21 patient access employee and those duties involve one-on-one contact  
22 with a service recipient of an employer, without line-of-sight  
23 supervision by employer staff;

24

1 10. "Independent contract" means a contract entered into by an  
2 employer with an individual who provides the contracted services  
3 independently or a contract entered into by an employer with an  
4 organization or agency that employs or contracts with an individual  
5 after complying with the requirements of this section to provide the  
6 contracted services to the employer on behalf of the organization or  
7 agency;

8 11. "Medicare" means benefits under the Federal Medicare  
9 Program established under Title XVIII of the Social Security Act,  
10 Title 42 of the United States Code, Sections 1395 to 1395hhh;

11 12. "Registry screening" means a review of those registries  
12 identified in subsection D of Section 1-1947 of this title;

13 13. "Department" means the State Department of Health;

14 14. "Nurse aide scholarship program" means a nurse aide  
15 training program operated under contract with the Oklahoma Health  
16 Care Authority for the purpose of providing free training to  
17 prospective nurse aides in exchange for employment in a SoonerCare  
18 contracted facility; and

19 15. "Service recipient" means a patient, resident, participant,  
20 consumer, client, or member receiving services from an employer.

21 SECTION 12. AMENDATORY 63 O.S. 2021, Section 330.58, as  
22 amended by Section 6, Chapter 271, O.S.L. 2023, and as renumbered by  
23 Section 14, Chapter 271, O.S.L. 2023 (63 O.S. Supp. 2023, Section 1-  
24 1949.4), is amended to read as follows:

1 Section 1-1949.4. The State Department of Health or, as  
2 appropriate, the State Commissioner of Health shall:

3 1. Develop and apply standards for approval of training and  
4 education programs for long-term care administrators that meet the  
5 accreditation standards of the National Association of Long Term  
6 Care Administrator Boards and approve or offer training and  
7 education programs, or both, as described in subsection F of ~~Section~~  
8 ~~330.53~~ Section 1-1949.3 of this title;

9 2. Develop, impose, and enforce standards which must be met by  
10 individuals in order to receive a license or certification as a  
11 long-term care administrator, which standards shall be designed to  
12 ensure that long-term care administrators will be individuals who  
13 are of good character and are otherwise suitable, and who, by  
14 training or experience in the field of institutional administration,  
15 are qualified to serve as long-term care administrators;

16 3. Develop and apply appropriate techniques, including  
17 examinations and investigations, for determining whether an  
18 individual meets such standards;

19 4. Issue licenses or certifications to individuals determined,  
20 after the application of such techniques, to meet such standards.  
21 The Department may deny an initial application, deny a renewal  
22 application, and revoke or suspend licenses or certifications  
23 previously issued by the Department in any case where the individual  
24 holding any such license or certification is determined



1 substantially to have failed to conform to the requirements of such  
2 standards. The Department may also warn, censure, impose  
3 administrative fines, or use other remedies that may be considered  
4 to be less than revocation and suspension. Administrative fines  
5 imposed pursuant to this section shall not exceed One Thousand  
6 Dollars (\$1,000.00) per violation. The Department shall consider  
7 the scope, severity, and repetition of the violation and any  
8 additional factors deemed appropriate by the Department when issuing  
9 a fine. The Department may utilize one or more administrative law  
10 judges to conduct administrative proceedings;

11 5. Establish and carry out procedures designed to ensure that  
12 individuals licensed or certified as long-term care administrators  
13 will, during any period that they serve as such, comply with the  
14 requirements of such standards;

15 6. Receive, investigate, and take appropriate action with  
16 respect to any charge or complaint filed with the Department to the  
17 effect that any individual licensed as a long-term care  
18 administrator has failed to comply with the requirements of such  
19 standards. ~~The long-term care ombudsman program of the Aging~~  
20 ~~Services Division of the Department of Human Services~~ Office of the  
21 State Long-Term Care Ombudsman shall be notified of all complaint  
22 investigations of the Department so that they may be present at any  
23 such complaint investigation for the purpose of representing long-  
24 term care facility consumers;

1           7. Receive and take appropriate action on any complaint or  
2 referral received by the Department from the Department of Human  
3 Services or any other regulatory agency. A complaint shall not be  
4 published on the website of the Department unless there is a finding  
5 by the Department that the complaint has merit. The Commissioner  
6 shall promulgate rules that include, but are not limited to,  
7 provisions for:

- 8           a. establishing a complaint review process,
- 9           b. creating a formal complaint file,
- 10           c. establishing a protocol for investigation of  
11           complaints, and
- 12           d. establishing an independent informal dispute  
13           resolution process in accordance with Section ~~9~~ 1-  
14           1949.7 of this ~~act~~ title;

15           8. Enforce the provisions of ~~this act~~ the Long-Term Care  
16 Administrator Licensing Act against all persons who are in violation  
17 thereof including, but not limited to, individuals who are  
18 practicing or attempting to practice as long-term care  
19 administrators without proper authorization from the Department;

20           9. Conduct a continuing study and investigation of long-term  
21 care facilities and administrators of long-term care facilities  
22 within the state with a view toward the improvement of the standards  
23 imposed for the licensing or certifying of such administrators and  
24 of procedures and methods for the enforcement of such standards with

1 respect to administrators of long-term care facilities who have been  
2 licensed or certified;

3 10. Cooperate with and provide assistance when necessary to  
4 state regulatory agencies in investigations of complaints;

5 11. Develop a code of ethics for long-term care administrators  
6 which includes, but is not limited to, a statement that  
7 administrators have a fiduciary duty to the facility and cannot  
8 serve as guardian of the person or of the estate, or hold a durable  
9 power of attorney or power of attorney for any resident of a  
10 facility of which they are an administrator;

11 12. Report a final adverse action against a long-term care  
12 administrator to the Healthcare Integrity and Protection Data Bank  
13 pursuant to federal regulatory requirements;

14 13. Refer completed investigations to the proper law  
15 enforcement authorities for prosecution of criminal activities;

16 14. Impose administrative fines, in an amount to be determined  
17 by the Commissioner, against persons who do not comply with the  
18 provisions of ~~this act~~ the Long-Term Care Administrator Licensing  
19 Act or the rules adopted by the Commissioner. Administrative fines  
20 imposed pursuant to this section shall not exceed One Thousand  
21 Dollars (\$1,000.00) per violation. The Department shall consider  
22 the scope, severity, and repetition of the violation and any  
23 additional factors deemed appropriate by the Department when issuing  
24 a fine;

1 15. Assess the costs of the hearing process, including attorney  
2 fees;

3 16. Grant short-term provisional licenses to individuals who do  
4 not meet all of the licensing requirements, provided the individual  
5 obtains the services of a currently licensed administrator to act as  
6 a consultant and meets any additional criteria for a provisional  
7 license established by the Commissioner;

8 17. Promulgate rules governing the employment of assistant  
9 administrators including, but not limited to, minimum  
10 qualifications; and

11 18. Employ such staff as may be necessary to carry out the  
12 duties of ~~this act~~ the Long-Term Care Administrator Licensing Act.

13 SECTION 13. AMENDATORY 63 O.S. 2021, Section 1-1950.4,  
14 is amended to read as follows:

15 Section 1-1950.4. A. 1. The State Department of Health, in  
16 conjunction with the Office of the State Long-term Care Ombudsman of  
17 the Department ~~of Human Services~~, shall develop a uniform employment  
18 application to be used in the hiring of nurse aide staff by a  
19 nursing facility or a specialized facility as such terms are defined  
20 in the Nursing Home Care Act, a residential care home, as such term  
21 is defined by the Residential Care Act, an assisted living center as  
22 such term is defined by the Continuum of Care and Assisted Living  
23 Act, a continuum of care facility as defined by the Continuum of  
24 Care and Assisted Living Act, a hospice inpatient facility or

1 program providing hospice services as such terms are defined by the  
2 Oklahoma Hospice Licensing Act, an adult day care center as such  
3 term is defined by the Adult Day Care Act, and a home care agency as  
4 defined by the Home Care Act. Such uniform application shall be  
5 used as the only application for employment of nurse aides in such  
6 facilities on and after January 1, 2001.

7 2. Nothing in this section shall prohibit the State Department  
8 of Health or any other state agency from requiring applicants for  
9 any position in the classified service to be certified by the state  
10 using the State of Oklahoma ~~Employment Application~~ employment  
11 application.

12 B. The uniform employment application shall be designed to  
13 gather all pertinent information for entry into the nurse aide  
14 registry maintained by the State Department of Health. The uniform  
15 application shall also contain:

16 1. A signature from the applicant to confirm or deny any  
17 previous felony conviction;

18 2. A release statement for the applicant to sign giving the  
19 State Department of Health and the Oklahoma State Bureau of  
20 Investigation the authority to proceed with the state or national  
21 criminal history record checks; and

22 3. Such other information deemed necessary by the Department.

23 C. The Department shall provide implementation training on the  
24 use of the uniform employment application.

1 SECTION 14. AMENDATORY 63 O.S. 2021, Section 1-2212, is  
2 amended to read as follows:

3 Section 1-2212. As used in the Long-Term Care Ombudsman Act:

4 1. "Office" means the Office of the State Long-Term Care  
5 Ombudsman. For purposes of the Long-Term Care Ombudsman Act, any  
6 area or local ombudsman entity designated by the State Long-Term  
7 Care Ombudsman shall be deemed to be a subdivision of this Office;

8 2. "State Long-Term Care Ombudsman" means the individual  
9 employed by the ~~Department of Human Services~~ State Department of  
10 Health to be the ~~chief administrative officer~~ head of the Office;

11 3. "Department" means the ~~Department of Human Services~~ State  
12 Department of Health;

13 4. "Representative" means the State Long-Term Care Ombudsman,  
14 and any state, area, or local long-term care ombudsman designated by  
15 the State Long-Term Care Ombudsman, whether paid or unpaid; and

16 5. "Resident" means any person residing in a long-term care  
17 facility.

18 SECTION 15. AMENDATORY 63 O.S. 2021, Section 1-2213, is  
19 amended to read as follows:

20 Section 1-2213. A. There is hereby created within the  
21 ~~Department of Human Services~~ State Department of Health the Office  
22 of the State Long-Term Care Ombudsman. The Office, under the  
23 auspices and general direction of the State Long-Term Care  
24 Ombudsman, shall carry out a long-term care ombudsman program in

1 accordance with the Older Americans Act of 1965, as amended, and in  
2 accordance with federal regulations issued pursuant to the Older  
3 Americans Act or as provided by the Long-Term Care Ombudsman Act.

4 B. The State Long-Term Care Ombudsman shall, personally or  
5 through representatives of the Office:

6 1. Identify, investigate, and resolve complaints that:

7 a. are made by, or on behalf of, residents, and

8 b. relate to action, inaction, or decisions, of:

9 (1) providers, or representatives of providers, of  
10 long-term care services,

11 (2) public agencies, or

12 (3) health and social service agencies,

13 that may adversely affect the health, safety, welfare, or rights of  
14 the residents;

15 2. Provide services to assist the residents in protecting their  
16 health, safety, welfare, and rights;

17 3. Inform residents about means of obtaining services offered  
18 by providers or agencies;

19 4. Ensure that the residents have regular and timely access to  
20 the services provided through the Office;

21 5. Ensure that the residents and complainant receive timely  
22 responses from the Office and representatives of the Office  
23 regarding complaints;

24

1       6. Represent the interests of residents before governmental  
2 agencies and seek administrative, legal, and other remedies to  
3 protect the health, safety, welfare, and rights of the residents;

4       7. Provide administrative and technical assistance to area or  
5 local ombudsman entities to assist the entities in participating in  
6 the State Long-Term Care Ombudsman Program;

7       8.    a.    analyze, comment on, and monitor the development and  
8                implementation of federal, state, and local laws,  
9                rules, and other government policies and actions that  
10                pertain to the health, safety, welfare, and rights of  
11                the residents, with respect to the adequacy of long-  
12                term care facilities and services in this state,

13        b.    recommend any changes in such laws, rules, policies,  
14                and actions as the Office determines to be  
15                appropriate, and

16        c.    facilitate public comment on the laws, rules,  
17                policies, and actions;

18       9.    a.    provide for training representatives of the Office,

19        b.    promote the development of citizen organizations, to  
20                participate in the State Long-Term Care Ombudsman  
21                Program, and

22        c.    provide technical support for the development of  
23                resident and family councils to protect the well-being  
24                and rights of residents; and



1           10. Carry out such other activities as the ~~Commission for Human~~  
2 ~~Services~~ State Commissioner of Health determines to be appropriate.

3           C. 1. In carrying out the duties of the Office, the State  
4 Long-Term Care Ombudsman may designate an entity as an area or local  
5 Ombudsman entity, and may designate an employee or volunteer to  
6 represent the entity.

7           2. An individual so designated shall, in accordance with the  
8 policies and procedures established by the Office and ~~Commission for~~  
9 ~~Human Services~~ the Commissioner, carry out such duties and  
10 activities as required by the State Long-Term Care Ombudsman  
11 pursuant to the authority granted by the Long-Term Care Ombudsman  
12 Act and rules promulgated by the ~~Commission~~ Commissioner thereto.

13           3. Entities eligible to be designated as area or local  
14 Ombudsman entities, and individuals eligible to be designated as  
15 representatives of such entities, shall:

- 16           a. have demonstrated capability to carry out the
- 17                 responsibilities of the Office,
- 18           b. be free of conflicts of interest,
- 19           c. in the case of the entities, be public or nonprofit
- 20                 private entities, and
- 21           d. meet such additional requirements as the Ombudsman may
- 22                 specify.

23           D. 1. In accordance with the Older Americans Act of 1965, as  
24 amended, and in accordance with federal regulations issued pursuant

1 thereto, or as otherwise provided by the Long-Term Care Ombudsman  
2 Act, the State Long-Term Care Ombudsman and representatives of the  
3 Office shall have:

4 a. access to long-term care facilities and residents,

5 b. (1) access to review the medical and social records  
6 of a resident, if:

7 (a) the representative of the Office has the  
8 permission of the resident, or the legal  
9 representative of the resident, or

10 (b) the resident is unable to consent to the  
11 review and has no legal representative and  
12 the representative of the Office obtains the  
13 approval of the State Long-Term Care  
14 Ombudsman, or

15 (2) access to the records as is necessary to  
16 investigate a complaint if:

17 (a) a legal guardian of the resident refuses to  
18 give the permission,

19 (b) a representative of the Office has  
20 reasonable cause to believe that the  
21 guardian is not acting in the best interests  
22 of the resident, and

23 (c) the representative obtains the approval of  
24 the State Long-Term Care Ombudsman,

- 1 c. access to the administrative records, policies, and  
2 documents, to which the residents have, or the general  
3 public has access, of long-term care facilities, and  
4 d. access to copies of all licensing and certification  
5 records maintained by the Department or any other  
6 agency of this state with respect to long-term care  
7 facilities.

8 2. For purposes of this subsection, the term ~~“Representative~~  
9 “representative of the Office” shall not include any unpaid or  
10 volunteer state, area, or local ombudsman.

11 SECTION 16. AMENDATORY 63 O.S. 2021, Section 1-2214, is  
12 amended to read as follows:

13 Section 1-2214. A. For purposes of ~~the~~ The Governmental Tort  
14 Claims Act, any state, area, or local long-term care ombudsman shall  
15 be deemed to be an employee of this state and as such shall not be  
16 personally liable for any act or omission made within the “scope of  
17 employment”, as such term is defined by ~~the~~ The Governmental Tort  
18 Claims Act.

19 B. 1. ~~The Department of Human Services~~ State Department of  
20 Health shall assure that adequate legal counsel is available to the  
21 Office of the State Long-Term Care Ombudsman for the advice and  
22 consultation needed to protect the health, safety, welfare, and  
23 rights of residents, and that legal representation is provided to  
24 any representative of the Office:

- 1           a.    against whom suit or other legal action is brought in  
2                    connection with any act or omission of a  
3                    representative made within the scope of employment, or  
4           b.    to assist the ombudsman and representatives of the  
5                    Office in the performance of their official duties.

6           2.    The provisions of this section shall not be construed to  
7   require or authorize any legal counsel provided by the Department of  
8   ~~Human Services~~ to represent any resident of a nursing facility in an  
9   individual capacity.

10          SECTION 17.        AMENDATORY        63 O.S. 2021, Section 1-2216, is  
11   amended to read as follows:

12          Section 1-2216.   A.   The ~~Commission for Human Services~~ State  
13   Commissioner of Health shall promulgate rules regarding:

14          1.    The powers and official duties of the State Long-Term Care  
15   Ombudsman consistent with applicable federal law and rules or as  
16   provided by the Long-Term Care Ombudsman Act;

17          2.    Minimum qualifications for persons to serve as  
18   representatives of the Office of the State Long-Term Care Ombudsman;

19          3.    Initial and continuing training requirements for ombudsman  
20   staff and volunteers which shall provide for a minimum of eighteen  
21   (18) hours of continuing education relevant to the care of the aging  
22   and disabled;

23          4.    The minimum number of visits that must be made by an  
24   ombudsman to the assigned facilities;

1           5. The proper documentation and reporting of visits made to  
2 facilities by the ombudsman;

3           6. Procedures to ensure that officers, employees, or other  
4 representatives of the Office are not subject to a conflict of  
5 interest which would impair their ability to carry out their  
6 official duties in an impartial manner; and

7           7. The disclosure by the State Long-Term Care Ombudsman or area  
8 or local Ombudsman entities of files maintained by the State Long-  
9 Term Care Ombudsman Program. Such rules shall:

10           a. provide that such files and records may be disclosed  
11                only at the discretion of the State Long-Term Care  
12                Ombudsman or the person designated by the State Long-  
13                Term Care Ombudsman to disclose the files and records,  
14                and

15           b. prohibit the disclosure of the identity of any  
16                complainant or resident with respect to whom the  
17                Office maintains such files or records unless:

18                (1) the complainant or resident, or the legal  
19                representative of the complainant or resident,  
20                consents to the disclosure and the consent is  
21                given in writing,

22                (2) (a) the complainant or resident gives consent  
23                       orally, and  
24

1 (b) the consent is documented contemporaneously  
2 in a writing made by a State Long-Term Care  
3 Ombudsman representative of the Office in  
4 accordance with such rules as the ~~Commission~~  
5 Commissioner shall promulgate, or

6 (3) the disclosure is required by court order.

7 B. The Oklahoma State Council on Aging and Adult Protective  
8 Services, established by the ~~Commission for Human Services~~  
9 Commissioner to review, monitor, and evaluate programs targeted to  
10 older persons, shall serve in an advisory capacity to the State  
11 Long-Term Care Ombudsman through establishment of a committee with  
12 equal provider and consumer representation.

13 SECTION 18. This act shall become effective November 1, 2024.

14 Passed the Senate the 5th day of March, 2024.

15  
16 \_\_\_\_\_  
17 Presiding Officer of the Senate

18 Passed the House of Representatives the \_\_\_\_ day of \_\_\_\_\_,  
19 2024.

20  
21 \_\_\_\_\_  
22 Presiding Officer of the House  
23 of Representatives  
24